# – Incident Operations

This section presents the guidelines for scene operations at emergencies. It begins with the run order for various incidents, the establishment of ICS, and then carries through with guidelines aimed to help the department mitigate a variety of emergencies that may be encountered. All of the guidelines should adhere to accepted standards of firefighting and attempt to deliver the highest quality of service to the Town of Holden. All incidents are not the same and therefore sound judgment and experience shall be used in conjunction with these guidelines in order to affect a positive outcome.

## – Run Order

**Purpose:**

To standardize the response order for apparatus from both stations to a variety of incidents and emergencies. The listed order is not steadfast and may be altered by department officers as needed with regard to the circumstances presented. An example would be if an officer chose to take Engine 4 ahead of Engine 2 because the incident is reported to be in a known area outside of the hydrant district.

### – Fire Response

1. **Still Alarms**

*With Station 2 Staffed:*

* Engine from the closet station

*With Station 2 NOT Staffed:*

* Headquarters: Engine 2, Ambulance

1. **Fire Alarm Activations (1st Alarm)**:

*With Station 2 Staffed:*

* Headquarters: Engine 2, Tower (Callback personnel)
* Station 2: Engine 1, Engine 3 (Callback personnel)

*With Station 2 NOT Staffed:*

* Headquarters: Engine 2, Ambulance, Tower (Callback personnel)
* Station 2: Engine 1 (Callback personnel)

1. **Structure Fire:**

*With Station 2 Staffed:*

* Headquarters: Engine 2, Tower (Callback personnel), Engine 4 (Callback personnel) Ambulance (Callback personnel)
* Station 2: Engine 1, Engine 3 (Callback personnel)

*With Station 2 NOT Staffed:*

* Headquarters: Engine 2, Ambulance, Tower (Callback personnel), Engine 4 (Callback personnel)
* Station 2: Engine 1 (Callback personnel) and Engine 3 (Callback personnel)

1. **Chimney Fire**:

*With Station 2 Staffed:*

* Headquarters: Tower, Engine 2(Callback personnel)
* Station 2: Engine 1

*With Station 2 NOT Staffed:*

* Headquarters: Tower, Ambulance, Engine 2 (Callback personnel)
* Station 2: Engine 1 (Callback personnel)

1. **Brush Fire:**

*With Station 2 Staffed:*

* Headquarters: Forestry 1, Ambulance, Forestry 2(Callback personnel) Engine 4 (Callback personnel)
* Station 2: Engine 1, Engine 3 (Callback Personnel)

*With Station 2 NOT Staffed:*

* Headquarters: Forestry 1, Ambulance, Forestry 2(Callback personnel) Engine 4 (Callback personnel)
* Station 2: Engine (Callback personnel)

1. **Carbon Monoxide Incidents:**

No Illness Reported

*With Station 2 Staffed:*

* Engine from the closet station, Ambulance from other station.

*With Station 2 NOT Staffed:*

* Headquarters: Engine 2, Ambulance

With Reported Illness

*With Station 2 Staffed:*

* Engine from the closet station, Ambulance from other station.
* Additional Apparatus from respective stations (Callback Personnel)

*With Station 2 NOT Staffed:*

* Headquarters: Engine 2, Ambulance, Tower (Callback Personnel)
* Station 2: Engine 1 (Callback Personnel)

1. **Vehicle Fires/ Dumpster Fire/ Other Outside Fires:**

*With Station 2 Staffed:*

* Engine from the closet station, Car 3 if in Station 2 District.

*With Station 2 NOT Staffed:*

* Headquarters: Engine 2, Ambulance
* Station 2: Engine 1 (Callback Personnel)

1. **Motor Vehicle Crashes: (No reported entrapment/ non-rollover/ No Fire)**

*With Station 2 Staffed:*

* Ambulance (from the assigned district), Car 3

*With Station 2 NOT Staffed:*

* Headquarters: Ambulance, Car 3

1. **Motor Vehicle Crashes: (With reported entrapment or rollover)**

*With Station 2 Staffed:*

* Ambulance (from the assigned district), Car 3, Engine (from other station)

*With Station 2 NOT Staffed:*

* Headquarters: Ambulance, Engine 2
* Chaffins: Engine (Callback personnel)

1. **Mutual Aid:**

*With Station 2 Staffed:*

* Rutland/ Paxton/ Sterling/ Worcester- Engine 2 or Tower (with 3), Station 2 personnel to move up to Headquarters.
* West Boylston: Engine 1/ Car 3 (Officer)

*With Station 2 NOT Staffed:*

* Headquarters: Engine 2 or Tower (With 3)

*Special Requests: Specialized equipment calls will be handled by the OIC as required.*

1. **EMS Response**

*With Station 2 Staffed:*

* Ambulance from the assigned district, Car 3

*With Station 2 NOT Staffed:*

* Headquarters: Car 3, Ambulance

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